



WARRANTY

BN Walls guarantees that all items supplied are free of manufacturing defects for five years from date of delivery.

Hanging instructions and substrate preparation recommendations will be supplied with each delivery. Failure to follow those instructions may void product warranty.

This warranty is subject to the further condition that the customer notifies BN Walls immediately if any product defect is determined. The complaint includes proper documentation regarding date of purchase, adhesive used, and substrate applied to. In the event BN Walls confirms its product does not meet intended specifications, BN Walls will replace the product or alternatively, may decide to refund the net purchase price. We reserve the right to request further evidence or inspect the damaged product before having any obligation under this limited warranty.

This warranty does not cover and expressly excludes any claim, damage, loss or expense arising out of or relating to: (a) accident or vandalism; (b) abuse, misuse or unapproved use of the product; (c) dissimilar natural causes like fires and floods; (d) abnormal conditions of use and installation; (e) improper maintenance or failure to maintain (f) improper storage; (g) use of incompatible adhesive, materials, tools or equipment; and (i) design, installation or construction deficiencies of any kind or nature, or any acts, omissions, causes, or events beyond the control of BN Walls. This warranty extends to products purchased only by the original purchaser.

BN Walls

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